



Highlights Report CCA



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RESPONSES:

35 of 47

RESPONSE RATE:

74%

EXPLORING YOUR RESULTS



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of ± 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

EMPLOYEE ENGAGEMENT IS MORE THAN SIMPLY JOB SATISFACTION OR COMMITMENT TO AN ORGANISATION. IT IS THE EXTENT TO WHICH EMPLOYEES ARE MOTIVATED, INSPIRED AND ENABLED TO IMPROVE AN ORGANISATION'S OUTCOMES.

YOUR EMPLOYEE ENGAGEMENT INDEX SCORE		83	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
					+5⬆	+10⬆	+7⬆	+7⬆
SAY	Overall, I am satisfied with my job	94	94%	+19⬆	+21⬆	+18⬆	+20⬆	
	I am proud to work in my agency	94	94%	+3	+18⬆	+12⬆	+12⬆	
	I would recommend my agency as a good place to work	91	91%	+9⬆	+22⬆	+18⬆	+18⬆	
	I believe strongly in the purpose and objectives of my agency	94	94%	+3	+10⬆	+5⬆	+4	
STAY	I feel a strong personal attachment to my agency	72	72%	+17⬆	+12⬆	+7⬆	+8⬆	
	I feel committed to my agency's goals	100	100%	+9⬆	+17⬆	+14⬆	+13⬆	
STRIVE	I suggest ideas to improve our way of doing things	97	97%	+5⬆	+10⬆	+7⬆	+4	
	I am happy to go the 'extra mile' at work when required	91	91%	-1	+1	-1	-1	
	I work beyond what is required in my job to help my agency achieve its objectives	88	88%	+15⬆	+7⬆	+7⬆	+8⬆	
	My agency really inspires me to do my best work every day	81	81%	+9⬆	+24⬆	+20⬆	+19⬆	

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



LEADERSHIP - IMMEDIATE SUPERVISOR



IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE *APS LEADERSHIP CAPABILITY FRAMEWORK*.

YOUR IMMEDIATE SUPERVISOR INDEX SCORE	85	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
				+7 ⬆	+9 ⬆	+8 ⬆	+9 ⬆

Immediate Supervisor	My supervisor engages with staff on how to respond to future challenges	78	19	78%	-5 ⬇	-1	0	-1
	My supervisor can deliver difficult advice whilst maintaining relationships	84	16	84%	+18 ⬆	+6 ⬆	+6 ⬆	+8 ⬆
	My supervisor invites a range of views, including those different to their own	91	9	91%	+16 ⬆	+9 ⬆	+8 ⬆	+9 ⬆
	My supervisor encourages my team to regularly review and improve our work	84	16	84%	+9 ⬆	+3	+4	+5 ⬆
	My supervisor is invested in my development	91	9	91%	+32 ⬆	+15 ⬆	+15 ⬆	+14 ⬆
	My supervisor ensures that my workgroup delivers on what we are responsible for	94		94%	+2	+7 ⬆	+7 ⬆	+8 ⬆

Other similar questions

	My supervisor provides me with helpful feedback to improve my performance	81	16	81%	+15 ⬆	+4	+5 ⬆	+7 ⬆
	My immediate supervisor encourages me	91	9	91%	+27 ⬆	+15 ⬆	+14 ⬆	+14 ⬆

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



LEADERSHIP - SES MANAGER



SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE *APS LEADERSHIP CAPABILITY FRAMEWORK*.

YOUR SES MANAGER LEADERSHIP INDEX SCORE		78	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
SES Manager	My SES manager clearly articulates the direction and priorities for our area	81	13	81%	-10 ↓	+13 ↑	+11 ↑	+12 ↑
	My SES manager presents convincing arguments and persuades others towards an outcome	75	16 9	75%	-16 ↓	+13 ↑	+9 ↑	+5 ↑
	My SES manager promotes cooperation within and between agencies	91	9	91%	0	+24 ↑	+20 ↑	+14 ↑
	My SES manager encourages innovation and creativity	81	16	81%	-10 ↓	+17 ↑	+14 ↑	+12 ↑
	My SES manager creates an environment that enables us to deliver our best	75	19	75%	-25 ↓	+12 ↑	+8 ↑	+8 ↑
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	97		97%	-3	+24 ↑	+20 ↑	+17 ↑
Other similar questions								
	In my agency, the SES work as a team	69	10 21	69%	-31 ↓	+16 ↑	+16 ↑	+11 ↑
	In my agency, the SES clearly articulate the direction and priorities for our agency	81	9 9	81%	-19 ↓	+18 ↑	+19 ↑	+15 ↑
	In my agency, communication between SES and other employees is effective	63	16 22	63%	-28 ↓	+9 ↑	+10 ↑	+5 ↑
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	91	9	91%	-	+25 ↑	+21 ↑	+18 ↑
KEY ↑ AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR ↓ AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR Positive Neutral Negative								

COMMUNICATION AND CHANGE



COMMUNICATION

THE COMMUNICATION SCORE MEASURES COMMUNICATION AT THE INDIVIDUAL, GROUP AND AGENCY LEVEL.

CHANGE

EFFECTIVE COMMUNICATION IS AN IMPORTANT PART OF ANY CHANGE PROCESS. NOTE THESE QUESTIONS DO NOT CONTRIBUTE TO THE ABOVE INDEX SCORE.

YOUR COMMUNICATION INDEX SCORE	75	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
				-1	+6 ⬆	+5 ⬆	+7 ⬆

Communication	My supervisor communicates effectively	91	91%	+7 ⬆	+10 ⬆	+10 ⬆	+13 ⬆
	My SES manager communicates effectively	81	81%	-10 ⬇	+13 ⬆	+9 ⬆	+11 ⬆
	Internal communication within my agency is effective	63	63%	-19 ⬇	+6 ⬆	+5 ⬆	+6 ⬆

Other similar questions

Change	When changes occur, the impacts are communicated well within my workgroup	72	72%	-11 ⬇	+5 ⬆	+2	+1
	Staff are consulted about change at work	66	66%	-16 ⬇	+16 ⬆	+17 ⬆	+15 ⬆
	Change is managed well in my agency	59	59%	-22 ⬇	+16 ⬆	+18 ⬆	+12 ⬆

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	97	97%	+24 ⬆	+18 ⬆	+15 ⬆	+16 ⬆
I have a choice in deciding how I do my work	84	84%	+12 ⬆	+20 ⬆	+10 ⬆	+12 ⬆
Where appropriate, I am able to take part in decisions that affect my job	91	91%	+8 ⬆	+22 ⬆	+17 ⬆	+15 ⬆
I am clear what my duties and responsibilities are	88	88%	+6 ⬆	+8 ⬆	+7 ⬆	+8 ⬆
I am satisfied with the recognition I receive for doing a good job	91	91%	+16 ⬆	+25 ⬆	+21 ⬆	+19 ⬆
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	70	70%	+20 ⬆	+18 ⬆	+15 ⬆	+8 ⬆
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	91	91%	+8 ⬆	+17 ⬆	+11 ⬆	+15 ⬆
I am satisfied with the stability and security of my job	88	88%	+13 ⬆	+6 ⬆	+9 ⬆	+7 ⬆
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	100	100%	+25 ⬆	+21 ⬆	+15 ⬆	+21 ⬆

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	66 28	66%	+11↑	+4	+8↑	+12↑
I understand how my role contributes to achieving an outcome for the Australian public	100	100%	+8↑	+8↑	+7↑	+8↑
I believe strongly in the purpose and objectives of the APS	94	94%	+12↑	+9↑	+10↑	+11↑

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
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What best describes your current workload?

Well above capacity - too much work		34%	-20↓	+11↑	+12↑	+12↑
Slightly above capacity - lots of work to do		34%	+7↑	-6↓	-6↓	-9↓
At capacity - about the right amount of work to do		22%	+4	-8↓	-8↓	-5↓
Slightly below capacity - available for more work		9%	+9↑	+4	+3	+3
Well below capacity - not enough work		0%	0	-1	-1	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



INCLUSION AND FLEXIBLE WORKING

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	<div><div>91</div><div>9</div></div>	91%	0	+11↑	+10↑	+11↑
My supervisor actively ensures that everyone can be included in workplace activities	<div><div>84</div><div>16</div></div>	84%	+18↑	+1	+1	+1
I receive the respect I deserve from my colleagues at work	<div><div>94</div><div></div></div>	94%	+21↑	+13↑	+12↑	+13↑

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time	<div><div></div></div>	11%	+11↑	-2	-3	-7↓
Flexible hours of work	<div><div></div></div>	26%	+8↑	-2	-9↓	-4
Compressed work week	<div><div></div></div>	14%	+5↑	+11↑	+11↑	+10↑
Job sharing	<div><div></div></div>	3%	+3	+3	+2	+3
Working away from the office/working from home	<div><div></div></div>	77%	-23↓	+20↑	+7↑	+14↑
None of the above	<div><div></div></div>	3%	+3	-23↓	-14↓	-17↓

KEY



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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



ENABLING INNOVATION



ENABLING INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.

YOUR ENABLING INNOVATION INDEX SCORE		75	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
					-1	+11 ⬆	+10 ⬆	+9 ⬆
Enabling innovation	I believe that one of my responsibilities is to continually look for new ways to improve the way we work	94		94%	+21 ⬆	+14 ⬆	+11 ⬆	+9 ⬆
	My immediate supervisor encourages me to come up with new or better ways of doing things	88	13	88%	+15 ⬆	+15 ⬆	+12 ⬆	+12 ⬆
	People are recognised for coming up with new and innovative ways of working	75	25	75%	-7 ⬇	+17 ⬆	+15 ⬆	+15 ⬆
	My agency inspires me to come up with new or better ways of doing things	75	19	75%	-7 ⬇	+25 ⬆	+22 ⬆	+19 ⬆
	My agency recognises and supports the notion that failure is a part of innovation	69	25	69%	+5 ⬆	+30 ⬆	+29 ⬆	+26 ⬆

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WELLBEING POLICIES AND SUPPORT



WELLBEING

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.



**YOUR
WELLBEING
POLICIES AND
SUPPORT INDEX
SCORE**

73

RESPONSE SCALE

**%
POSITIVE**

VARIANCE
FROM 2022

VARIANCE
FROM APS
OVERALL

VARIANCE
FROM
SPECIALIST
AGENCIES

VARIANCE
FROM EXTRA
SMALL SIZED
AGENCIES

+11 ↑

+5 ↑

+3

+2

Wellbeing policies and support

I am satisfied with the policies/practices in place to help me manage my health and wellbeing

72

22

72%

+36 ↑

+8 ↑

+4

+3

My agency does a good job of communicating what it can offer me in terms of health and wellbeing

56

31

13

56%

+20 ↑

-6 ↓

-10 ↓

-9 ↓

My agency does a good job of promoting health and wellbeing

66

25

9

66%

+20 ↑

+3

0

+1

I think my agency cares about my health and wellbeing

75

25

75%

-7 ↓

+14 ↑

+7 ↑

+3

I believe my immediate supervisor cares about my health and wellbeing

97

97%

+6 ↑

+12 ↑

+9 ↑

+10 ↑

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



WELLBEING

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
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How often do you find your work stressful?

Always		0%	0	-5 ↓	-4	-4
Often	<div></div>	16%	-21 ↓	-10 ↓	-7 ↓	-7 ↓
Sometimes	<div></div>	63%	+8 ↑	+14 ↑	+12 ↑	+14 ↑
Rarely	<div></div>	19%	+10 ↑	0	-2	-4
Never	<div></div>	3%	+3	+1	+1	+1

To what extent is your work emotionally demanding?

To a very large extent		0%	-9 ↓	-8 ↓	-6 ↓	-6 ↓
To a large extent	<div></div>	13%	-15 ↓	-8 ↓	-5 ↓	-3
Somewhat	<div></div>	50%	+5 ↑	+11 ↑	+11 ↑	+10 ↑
To a small extent	<div></div>	34%	+16 ↑	+11 ↑	+8 ↑	+9 ↑
To a very small extent	<div></div>	3%	+3	-6 ↓	-8 ↓	-10 ↓

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		0%	-9↓	-9↓	-8↓	-8↓
Agree		9%	-9↓	-15↓	-12↓	-11↓
Neither agree nor disagree		50%	-5↓	+18↑	+20↑	+22↑
Disagree		38%	+19↑	+8↑	+5↑	+6↑
Strongly disagree		3%	+3	-4	-5↓	-8↓
In general, would you say that your health is:						
Excellent		13%	+13↑	+2	+1	0
Very good		47%	+11↑	+13↑	+11↑	+10↑
Good		28%	-17↓	-10↓	-8↓	-7↓
Fair		13%	-6↓	-2	0	0
Poor		0%	0	-3	-3	-3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
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In the last month, please rate your workgroup's overall performance

Excellent	<div></div>	41%	-14 ↓	+13 ↑	+11 ↑	+10 ↑
Very good	<div></div>	50%	+14 ↑	-5 ↓	-4	-4
Average	<div></div>	6%	-3	-9 ↓	-7 ↓	-7 ↓
Below average	<div></div>	3%	+3	+1	+1	+2
Well below average		0%	0	-1	-1	-1

In the last month, please rate your agency's success in meeting its goals and objectives

Excellent	<div></div>	29%	-7 ↓	+13 ↑	+11 ↑	+8 ↑
Very good	<div></div>	58%	+4	+4	+3	+3
Average	<div></div>	10%	+1	-15 ↓	-12 ↓	-8 ↓
Below average	<div></div>	3%	+3	-1	0	0
Well below average		0%	0	-2	-2	-3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PERFORMANCE

	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES	
My workgroup has the appropriate skills, capabilities and knowledge to perform well	81	19	81%	+6 ⬆	+3	0	-3	
My workgroup has the tools and resources we need to perform well	44	28	28	44%	+10 ⬆	-15 ⬇	-15 ⬇	-19 ⬇
The people in my workgroup use time and resources efficiently	81	13		81%	+6 ⬆	+5 ⬆	+2	+3
My workgroup can readily adapt to new priorities and tasks	91	9		91%	+16 ⬆	+7 ⬆	+6 ⬆	+5 ⬆
The people in my workgroup cooperate to get the job done	100			100%	+8 ⬆	+12 ⬆	+10 ⬆	+10 ⬆

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



RETENTION



EMPLOYEES WHO INDICATED THAT THEY WANTED TO LEAVE THEIR CURRENT POSITION AS SOON AS POSSIBLE OR WITHIN THE NEXT 12 MONTHS WERE ASKED WHAT THEIR PLANS WERE.

RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
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Which of the following statements best reflects your current thoughts about working in your current position?

I want to leave my position as soon as possible		0%	-9↓	-10↓	-8↓	-10↓
I want to leave my position within the next 12 months	<div></div>	13%	-15↓	-12↓	-10↓	-10↓
I want to stay working in my position for the next one to two years	<div></div>	59%	+23↑	+22↑	+19↑	+16↑
I want to stay working in my position for at least the next three years	<div></div>	28%	+1	-1	0	+4

What best describes your plans involved with leaving your current position?

I am planning to retire	The data for this question has been hidden for anonymity reasons.
I am pursuing another position within my agency	The data for this question has been hidden for anonymity reasons.
I am pursuing a position in another agency	The data for this question has been hidden for anonymity reasons.
I am pursuing work outside the APS	The data for this question has been hidden for anonymity reasons.
It is the end of my non-ongoing, casual or contracted employment	The data for this question has been hidden for anonymity reasons.
Other	The data for this question has been hidden for anonymity reasons.

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF DISCRIMINATION WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

DISCRIMINATION

RESPONSE SCALE

%

VARIANCE FROM 2022

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM EXTRA SMALL SIZED AGENCIES

During the last 12 months and in the course of your employment, have you experienced discrimination on the basis of your background or a personal characteristic?

Yes		0%	-9↓	-10↓	-8↓	-8↓
No		100%	+9↑	+10↑	+8↑	+8↑

Did this discrimination occur in your current agency?

Yes	The data for this question has been hidden for anonymity reasons.
No	The data for this question has been hidden for anonymity reasons.

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO PERCEIVED HARASSMENT OR BULLYING IN THE LAST 12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR BULLYING THEY EXPERIENCED. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE OPTIONS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

HARASSMENT AND BULLYING

RESPONSE SCALE

%

VARIANCE FROM 2022

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM EXTRA SMALL SIZED AGENCIES

During the last 12 months, have you been subjected to harassment or bullying in your current workplace?

Yes		0%	-9↓	-10↓	-8↓	-9↓
No		100%	+9↑	+16↑	+13↑	+14↑
Not sure		0%	0	-5↓	-5↓	-5↓

Did you report the harassment or bullying?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.

CORRUPTION

RESPONSE SCALE

%

VARIANCE FROM 2022

VARIANCE FROM APS OVERALL

VARIANCE FROM SPECIALIST AGENCIES

VARIANCE FROM EXTRA SMALL SIZED AGENCIES

Excluding behaviour reported to you as part of your duties, in the last 12 months have you witnessed another APS employee in your agency engaging in behaviour that you consider may be serious enough to be viewed as corruption?

Yes		0%	0	-3	-3	-4
No		97%	-3	+6 ↑	+6 ↑	+7 ↑
Not sure		3%	+3	-1	-1	-2
Would prefer not to answer		0%	0	-2	-2	-1

Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

DEMOGRAPHICS

How do you describe your gender?	Responses
Man or male	29%
Woman or female	66%
Non-binary	0%
I use a different term	0%
Prefer not to say	6%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	0%
No	100%

Do you have an ongoing disability?	Responses
Yes	9%
No	91%

Do you have carer responsibilities?	Responses
Yes	40%
No	60%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQ+)?	Responses
Yes	20%
No	80%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	82%
Australian Aboriginal and/or Torres Strait Islander	3%
New Zealander (excluding Maori)	0%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	0%
Anglo-European	15%
North-West European (excluding Anglo-European)	15%
Southern and Eastern European	0%
South-East Asian	3%
North-East Asian	3%
Southern and Central Asian	0%
North American	0%
South and Central American and Caribbean Islander	0%
North African and Middle Eastern	3%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	6%
No	86%
Not sure	9%

AGENCY POSITION



AGENCY POSITION

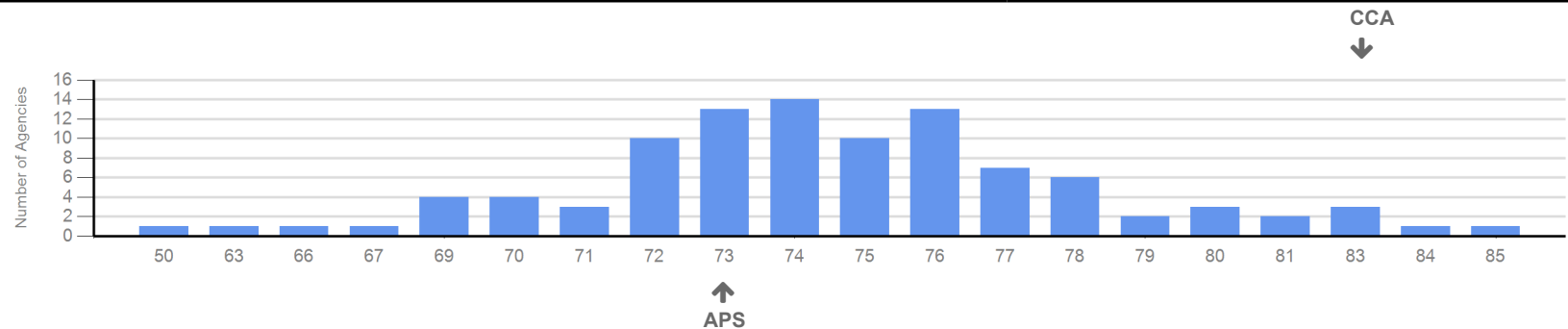
THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION, ENABLING INNOVATION AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.

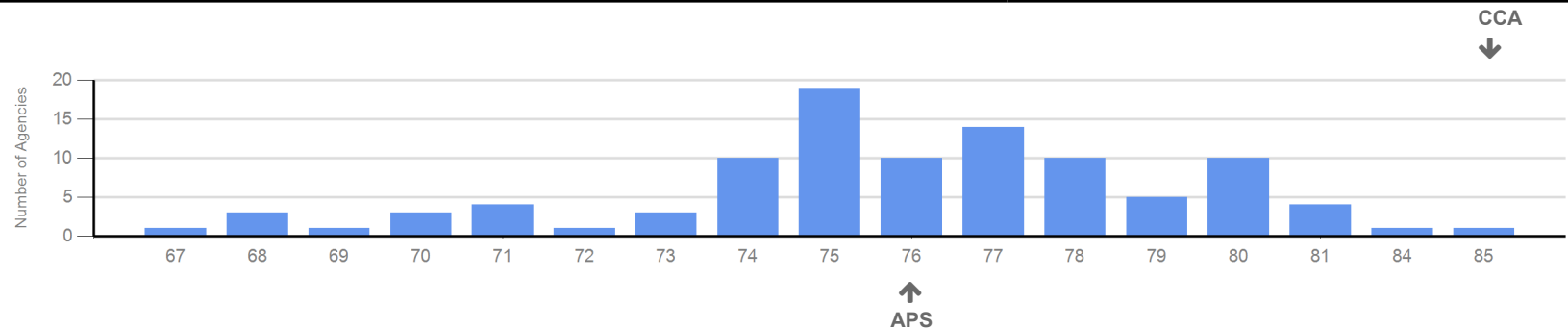
Employee Engagement Index

Ranking : 5th of 100



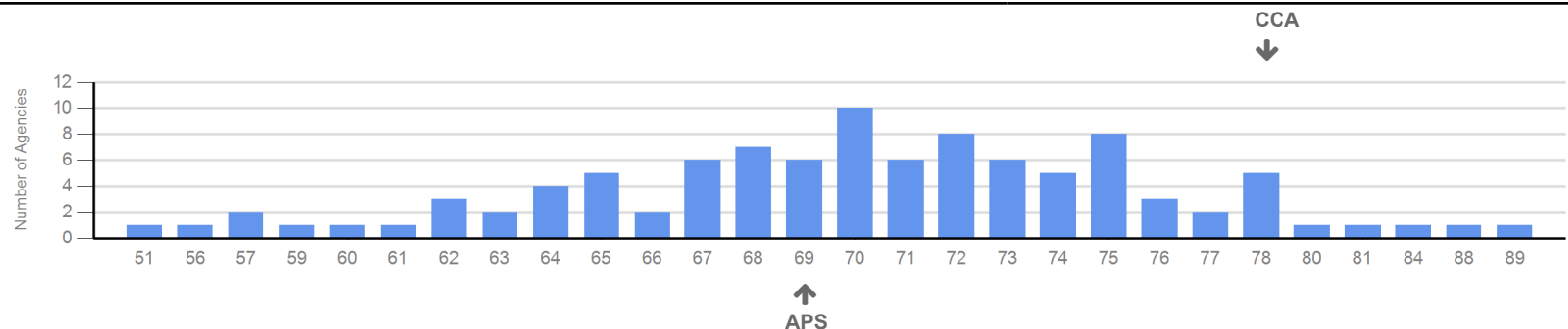
Leadership – Immediate Supervisor Index

Ranking : 1st of 100



Leadership – SES Manager Index

Ranking : 10th of 100



AGENCY POSITION



AGENCY POSITION

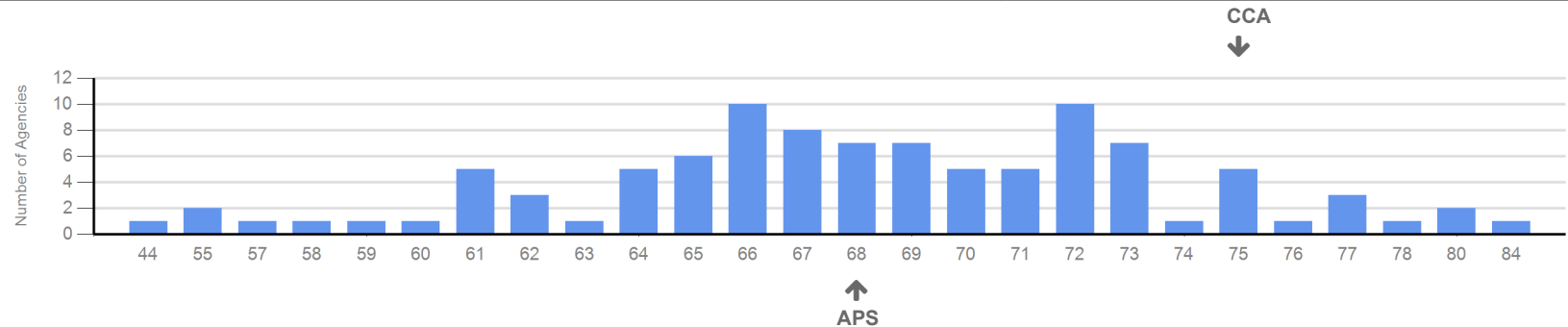
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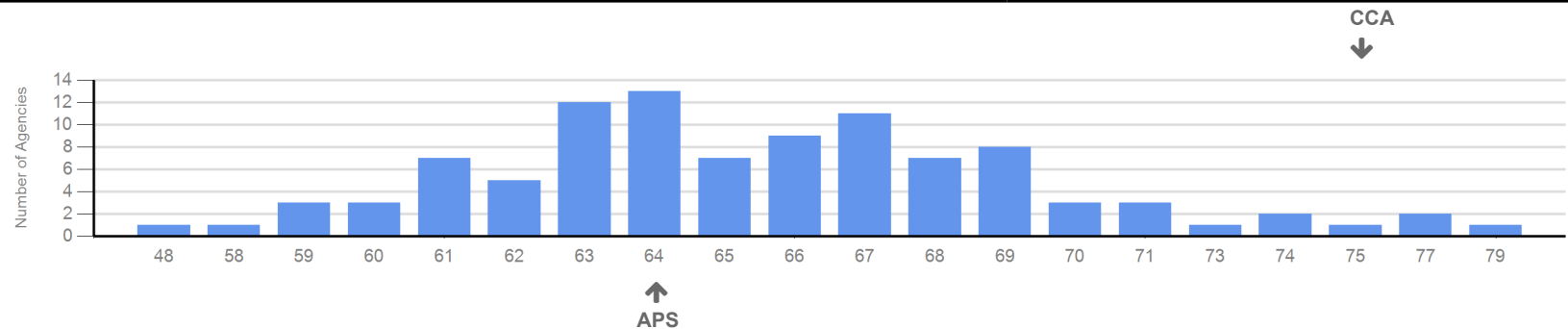
Communication Index

Ranking : 12th of 100



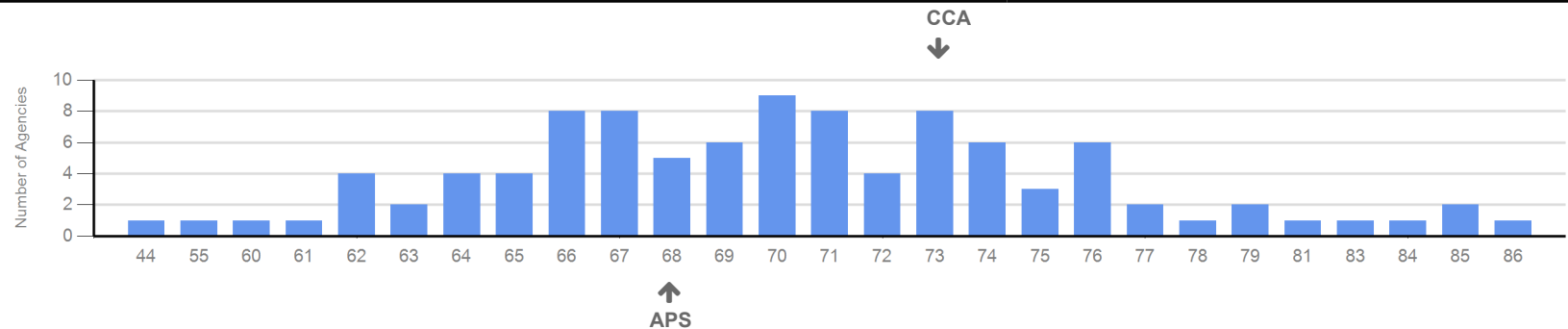
Enabling Innovation Index

Ranking : 4th of 100



Wellbeing Policies and Support Index

Ranking : 27th of 100



SUGGESTED QUESTIONS TO FOCUS ON



WHAT TO FOCUS ON?

THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.

THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.

SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.

DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

%
POSITIVE

VARIANCE
FROM 2022

VARIANCE
FROM APS
OVERALL

VARIANCE
FROM
SPECIALIST
AGENCIES

VARIANCE
FROM EXTRA
SMALL SIZED
AGENCIES

.1

My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS

97%

-3

+24↑

+20↑

+17↑

.2

I feel I have the same opportunities as anyone else of my ability or experience

88%

+13↑

+23↑

+20↑

+19↑

.3

My SES manager encourages innovation and creativity

81%

-10↓

+17↑

+14↑

+12↑

.4

My supervisor ensures that my workgroup delivers on what we are responsible for

94%

+2

+7↑

+7↑

+8↑

.5

Change is managed well in my agency

59%

-22↓

+16↑

+18↑

+12↑

.6

The people in my workgroup use time and resources efficiently

81%

+6↑

+5↑

+2

+3

TIME TO TAKE ACTION



CELEBRATE

What things do we do well?

THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.



INVESTIGATE FURTHER WITH OUR TEAMS

Are there any other opportunities coming out of the results that we want to explore further?

HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?



OPPORTUNITIES

Areas we need to focus on and turn into action plans:

WHAT ARE THE KEY THINGS WE NEED TO IMPROVE TO MAKE WORKING HERE BETTER?



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

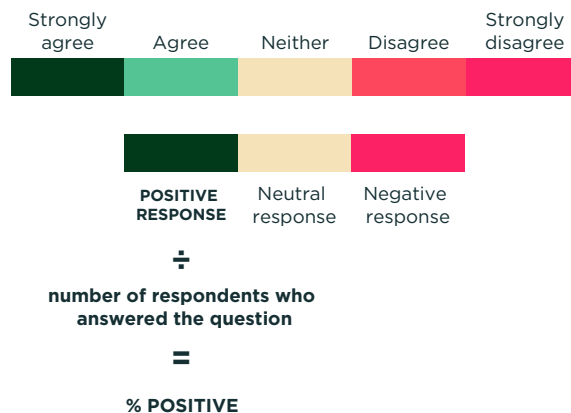
PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

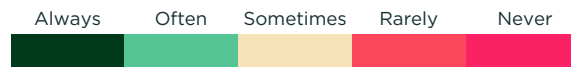
GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE *AGREE TO DISAGREE* SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).



ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

ANONYMITY

IT IS BEST PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.